



Return Policy:

The XT9 ESPK may be setup and tested in the prosthetist clinic only and must be returned in new, resalable condition within a period of fourteen (14) days from the time of delivery. SymbioTechs USA, LLC reserves the privilege to inspect returned items to insure that the item is in returnable condition. If the item is not in returnable condition it will be returned to the purchaser and shipping will be charged to the purchaser.

All S&H changes are non refundable. Due to the nature of the industry and this product, a restocking fee of \$275.00 will be charged per unit on all returns.

This return policy applies only to K12 Prosthetics products purchased for use in the activities for which they are intended for. We strive to make the benefits and the limitations of our products very clear. These are specialized products designed specifically to allow users to participate in activities that are not possible with a standard walking limb. It creates a large burden on our company and inventory when the XT9 or other product is purchased for uses they are not suited to and then returned. In an effort to limit this burden returns will not be accepted on any product which is purchased or intended for any use not listed by K12 Prosthetics as an approved use for that product.

Compatible activities include:

- Alpine skiing
- Cross country skiing
- Telemark skiing
- Snowboarding
- Wakeboarding
- Surfing
- Skate boarding
- Water skiing
- Scuba diving
- Rock climbing
- Kite boarding
- Swimming
- Fly fishing
- Wind surfing
- Ice climbing
- Inline skating
- Ice skating

"if it doesn't make history, it doesn't meet my standard for molding the future!"
~ Jarem Frye
while testing two new products on the first all amputee, unassisted assent of El Capitan